



State of Illinois
Illinois Commerce Commission
Customer Credits for Telecommunications Carriers
Code Part 732.30
Quarterly Filing

AT&T Communications of Illinois, Inc.
for quarter ending March 31, 2006

Out of Service More Than 24 Hours	January	March	March	Totals
A. Total dollar amount of all customer credits paid	\$13,580.25	\$5,706.21	\$8,850.50	\$28,136.96
B. Number of credits issued for repairs - 24 - 48 hours	959	667	1,957	3,583
C. Number of credits issued for repairs - 48 - 72 hours	365	134	207	706
D. Number of credits issued for repairs - 72 - 96 hours	205	89	124	418
E. Number of credits issued for repairs - 96 - 120 hours	132	43	67	242
F. Number of credits issued for repairs > 120 hours	107	66	95	268
G. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0
H. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

Failure to Install Basic Local Exchange Service	January	March	March	Totals
A. Total dollar amount of all customer credits paid	\$0.00	\$729.88	\$0.00	\$730.00
B. Number of installations after 5 business days	0	1	0	1
C. Number of installations after 10 business days	0	0	0	0
D. Number of installations after 11 business days	0	1	0	1
E. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0
F. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

Missed Appointments	January	March	March	Totals
A. Total dollar amount of all customer credits paid	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of customers receiving credits	0	0	0	0
C. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0

Comments

Item F: 96% of trbls during qtr on UNE-P prov.lines & beyond control of ATT; Item I-install defect rate data N/A; Item J-not able to report; Perform data - code Part 730: Items C&D reflect ATT Business; AT&T Consumer #s: Jan: 14; Feb: 11; March: 12